

BRANIA

AI & Automation Terms

Version 1.0 | Effective August 7, 2026 | <https://www.brania.ai/legal/ai-terms>

These AI & Automation Terms apply to BRANIA Services that use artificial intelligence, machine learning, large language models, predictive or generative systems, rules-based automation, agents or related functionality ("AI Functionality"). They supplement the MSA, DPA, Order Form and SOW.

1. Purpose and Scope

BRANIA Foundation may analyze operational data, detect patterns and exceptions, prioritize opportunities, prepare work, generate briefs or recommendations, support execution, verify outcomes and learn from permitted operational results. Bedrock may use automation and AI-assisted features for communications, workflows and operational execution where configured.

2. Probabilistic Outputs

AI outputs are probabilistic and may be incomplete, inaccurate, outdated, non-unique or unsuitable for a particular purpose. Customer must use appropriate human judgment and independent verification before relying on material outputs. BRANIA does not warrant that AI outputs will be factually correct or achieve any particular business result.

3. Human Review and Decision Responsibility

Unless an executed Order Form expressly authorizes an Autopilot capability, BRANIA is not granted independent authority to make or execute external business decisions on Customer's behalf beyond configured workflows and approvals. Customer remains responsible for approvals, business decisions, policies, communications, financial actions, patient/customer outcomes and lawful use of AI outputs.

4. Autopilot

Autopilot is separately licensed and must be expressly authorized in writing. An Autopilot order must identify the permitted actions, connected systems, approval logic, thresholds, authority limits, exclusions, audit/verification controls, pricing and any required rollback or human-escalation rules. Enabling ordinary workflow automation does not by itself constitute authorization for Autopilot.

5. Healthcare / No Medical Advice

BRANIA does not diagnose, treat, prescribe, triage medical emergencies or replace licensed healthcare professionals. AI Functionality must not be used as the sole basis for medical diagnosis, treatment, clinical eligibility or other high-impact clinical decisions. Customer is responsible for ensuring that patient-facing communications and clinical decisions are reviewed and handled by qualified personnel where required.

6. Customer Inputs and Instructions

Customer is responsible for the accuracy, legality, relevance and rights associated with prompts, data, content, business rules and instructions submitted to AI Functionality. Customer will not submit data it is not authorized to process or use AI Functionality to bypass consent, privacy, consumer-protection, communications or other legal requirements.

7. AI Providers and Models

BRANIA may use proprietary and third-party models, APIs and AI providers and may change models or providers over time under the MSA, DPA and Security Policy. Model capabilities, context windows, pricing, safety controls and availability may change. Use of an optional paid AI provider feature may generate separate usage charges if identified in the Order Form or rate card.

8. Data Use and Model Training

BRANIA may use Customer Data to provide Customer-requested AI Functionality and may use aggregated or de-identified information for service improvement as permitted by the MSA and DPA. BRANIA will not use identifiable Customer Personal Data to train generalized third-party foundation models unless Customer expressly authorizes that use in writing. Where a third-party model provider processes Customer Personal Data, that provider must be addressed through BRANIA's applicable subprocessor arrangements.

9. Restricted AI Uses

- fully autonomous medical diagnosis or treatment decisions;
- decisions that unlawfully discriminate or violate legal rights;
- deceptive impersonation, fraud, unlawful surveillance or manipulation;
- generation or distribution of unlawful communications, spam or content;

- attempts to extract system prompts, model weights, confidential BRANIA logic or security controls; or
- use prohibited by the Acceptable Use Terms or applicable law.

10. Verification, Learning and Auditability

BRANIA may record operational metadata, system decisions, approvals, AI interactions and outcome information as reasonably necessary to provide, verify, secure and improve the Services. Where a workflow requires human approval, Customer is responsible for maintaining authorized approvers and responding within applicable business timelines.

11. No Business Outcome Guarantee

AI Functionality may identify Revenue at Risk, opportunities, priorities, recommendations or expected impacts, but these are decision-support estimates and not guarantees of revenue, savings, conversion, patient retention, appointment attendance or other outcomes. Customer remains responsible for execution conditions outside BRANIA's control.

12. Changes and Versioning

BRANIA may update these Terms to address new AI capabilities, providers, laws, safety practices and technology. During an Initial Term, updates will not materially reduce Customer's contractual protections or expand Autopilot authority without written authorization. Material versions will be archived at <https://www.brania.ai/legal/archive>.